



WAUSAU WATERWORKS

FOR YOU!

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Private Wells

Private water wells in the City of Wausau are required to be inspected, pass a bacteriological water test (to ensure that there is no coliform or e-coli bacteria present), and be permitted. Permits are good for a period of five years. Wells that are not operable or not up to code will be required to be repaired or abandoned. Wausau Water Works will be sending letters shortly to property owners who have a permit that will be expiring, or has an expired permit. As a private well is a source of cross contamination of our public water system, failure to obtain a permit or to abandon a faulty well could result in disconnection of your water service and/or fines. We will also be sending letters to property owners in areas where wells were known to exist at one time to verify if a well exists on the property.

The Wisconsin DNR offers income dependent grants which could help cover the cost of abandonment. Wausau Water Works also offers a deferment plan to assist in the cost of well abandonment. If you have a private well or would like more information on well abandonment or the grant or deferment programs please contact our office at 715-261-7265. Home owners are responsible for the inspection and sampling costs. Current cost for a well permit is \$100.00.

Deferment Plans Available

Wausau Water Works knows that sometimes it can be difficult to come up with the money to make repairs to leaking service lines, replace old lead service lines or abandon old wells. To assist homeowners, we have developed a deferment plan to assist with these types of expenses. The homeowner will need to sign an agreement with Wausau Water Works then the utility will pay the plumber (that the homeowner has hired) for the work that has been performed and defer the cost of repairs to be applied to the property taxes as a special assessment. More information on this deferment program may be obtained by calling 715-261-6530.

Annual Hydrant Flushing to Begin May 14

Water utility employees will begin flushing fire hydrants at 7:30 a.m. on Monday morning, May 14, 2018, as part of our annual maintenance program. Flushing accomplishes two tasks; first, it cleans the mains of mineral buildup, and secondly, it ensures that all hydrants are in good operating order.

Flushing will be performed during the daytime hours from 7:30 a.m. until about 3:00 p.m. during which time over 1,700 hydrants will be flushed. This process takes about two weeks to complete. All flushing is performed during daylight hours to improve safety for our employees as well as being able to ensure that hydrants are being adequately flushed.

Residents are urged to avoid water use when the flushing occurs near their neighborhood, especially for laundry purposes, as it may stain clothing. Water softeners should also be bypassed during this time. Some homeowners may experience very low pressure during the flushing process. As flushing occurs in your neighborhood, businesses and homes may experience dirty water for a short period of time.

Residents are also cautioned about driving in the area where the flushing is occurring. Water from hydrants is under extreme pressure, with approximately 1,000 gallons per minute being discharged. Although our employees use caution, damage to your vehicle can result if you drive through an area where hydrants are being flushed.



Call Diggers Hotline Before You Dig

Construction projects such as installing decks, fences and tree planting are another sign of spring. Homeowners are reminded to contact Diggers Hotline before you dig by simply dialing 811 from any land line or cell phone. Or, you can place an online request at www.diggershotline.com.

Homeowners are also reminded that they must allow 3 business days (not including the day the request is called in) for all their utilities to be located before they dig, and should plan their projects accordingly. There is no cost to the homeowner to contact Diggers Hotline, who will then inform all utilities with buried facilities, such as water, sewer, gas and electric utilities, telephone and cable companies of your intentions to dig in a specific area.

Water lines are marked in the street and up to the curb stop (shut off valve) which is typically located in the boulevard area. Water pipes beyond that point and into the house were installed privately and the utility does not have any record of where they are located.



**Know what's below.
Call before you dig.**

Water Works to Continue Uni-Directional Flushing Program

To enhance water quality and help alleviate lead issues, the Utility will be resuming its Uni-Directional flushing program. The idea behind this type of flushing is to do a comprehensive flush, starting in a particular section of the city and working our way out to the far edges. This systematic, high-velocity program removes settled particles and cleans underground water mains thereby enhancing the water quality. Wausau Water Works will be sending postcards to residents as this specialized flushing is done in neighborhoods. We recommend that you do not run water while this flushing is taking place, nor should you do laundry, especially avoiding the use of bleach during this time. For more information regarding the Uni-Directional Flushing Program contact Wausau Water Works at 715-261-7265.



Residential Cross Connection Survey

As part of a continued effort to provide safe water, Wausau Water Works will be performing Cross Connection Surveys at each residence within the city. These inspections not only protect against hazardous connections to the water supply but are required by the EPA and DNR. The cross-connection survey will be done during the same appointment as the water meter replacement.

These residential surveys will consist of an inspection of the basement plumbing, as well as any plumbing located outside the home. Some of the things we will be looking at are the drains on water softeners, hose bibs, laundry tubs, boilers, toilets and other connection points including irrigation systems. This assures compliance with state cross connection plumbing code.

The most common residential non-complying plumbing fixtures are hose bibs not having back flow prevention. A simple installation of a hose bib vacuum breaker can often fix this issue.

Property owners will be responsible for any repairs or alterations to their plumbing that will be necessary to meet code compliance. If violations are found during the inspection repairs will need to be made within 30 days and a follow-up re-inspection scheduled with the utility.

The cross connection control program was set up to protect the public water supply system from potential backflow hazards which could allow "dirty" or unsafe water to get into the public water supply. Wausau Water Works would like to thank you for your participation in this program, helping us to provide safe water and meet federal and state requirements.

Spring Watermain Flushing Schedule

Utility crews will flush water mains through the operation of hydrants during daytime hours from **7:30 a.m. until 3:00 p.m.** You may want to draw a supply of water prior to your area being flushed. Please be aware that adjacent neighborhoods to the area being flushed may experience dirty water for short periods of time.

Avoid water use during the scheduled flush, especially for laundry purposes. It is particularly important to NOT use bleach in your laundry as it may stain your clothing. It is also suggested that you bypass water softeners during this time. Please also be aware that some homeowners may experience very low pressure during the flushing process.

Flushing Schedule

West Side

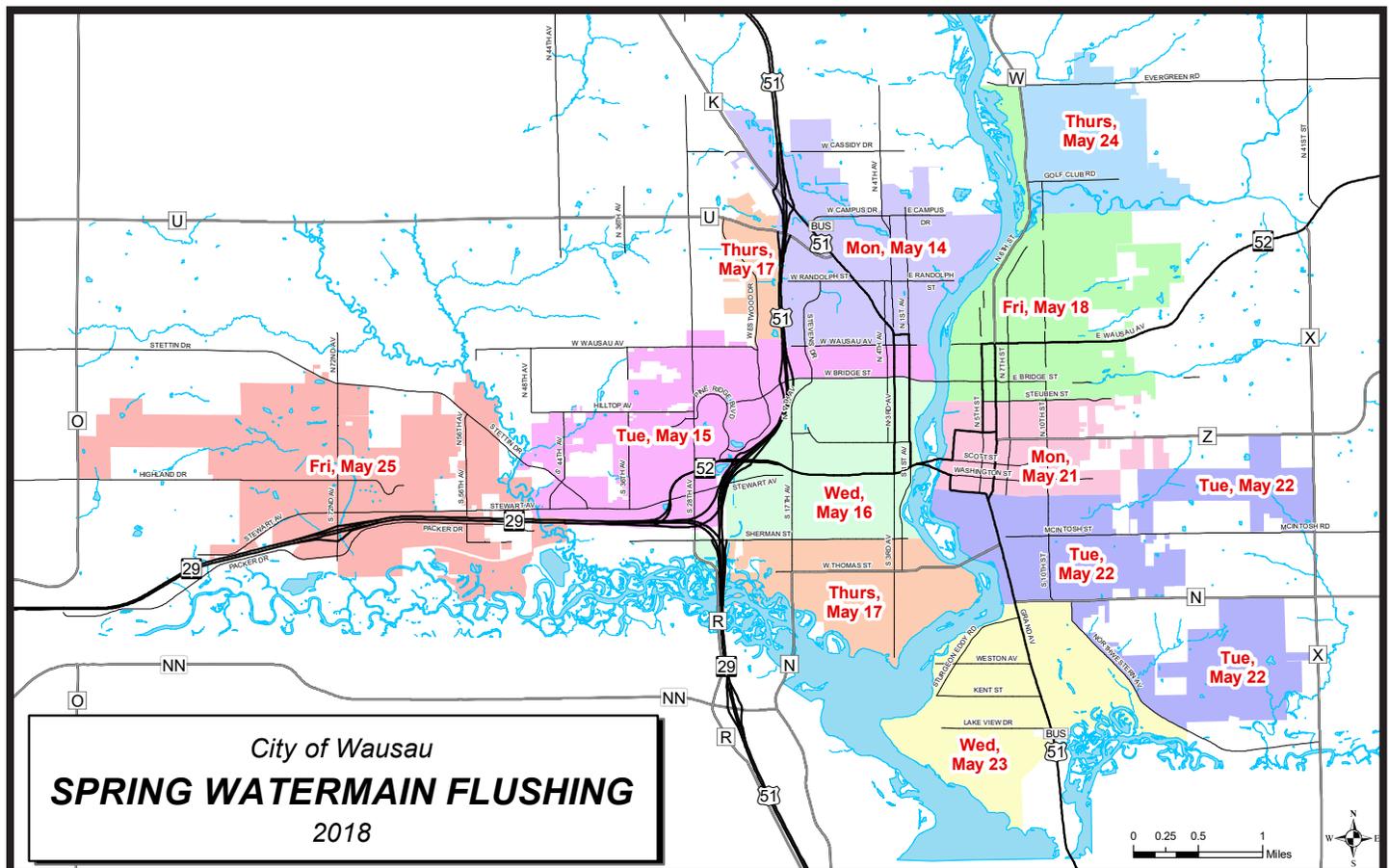
- Monday, May 14** - West Wausau Avenue north to City limits
- Tuesday, May 15** - Wausau Avenue south to Bridge Street and Pinecrest area to Stettin Drive, west to 48th Avenue and north to Hilltop Avenue.
- Wednesday May 16** - Oak Street south to Sherman Street
- Thursday, May 17** - Rosecrans Street south to City limits
- Thursday, May 17** - high pressure zone by 28th Avenue Reservoir, Highway U

East Side

- Friday, May 18** - Steuben Street north to Sylvan Street; 6th Street to City limits (Evergreen Road), Riverview Court and Riverview Drive
- Monday, May 21** - Hamilton Street south to Forest Street
- Tuesday, May 22** - Kickbusch Street south to Town Line Road and Northwestern Avenue
- Wednesday, May 23** - Town Line Road south to City limits

Other Areas

- Thursday, May 24** - Riverview area
- Friday, May 25** - 56th Avenue west to City limits





407 Grant Street - City Hall, Wausau, WI 54403-4783
 Phone: 715 261-6530 • Fax: 715 261-6535

Schedule of Rates

E-mail: waterworks@ci.wausau.wi.us
 Office Hours: Monday-Friday 8:00 a.m. - 4:30 p.m.

Water Rates - Effective August 1, 2017

Quarterly Service Charge (based on meter size)

5/8 Inch Meter	\$16.08
3/4 Inch Meter	16.08
1 Inch Meter	26.28
1-1/4 Inch Meter	38.31
1-1/2 Inch Meter	46.35
2 Inch Meter	67.98
3 Inch Meter	122.07
4 Inch Meter	176.13
6 Inch Meter	327.54
8 Inch Meter	500.58
10 Inch Meter	732.33
12 Inch Meter	964.08

Plus Volume Charge:

Residential Customers - All water used - \$2.16 per 100 cu. ft.

Non-Residential Customers

- First 6,000 cu. ft. \$2.16 per 100 cu. ft.
- Next 54,000 cu. ft. used - \$2.01 per 100 cu. ft.
- Over 60,000 cu. ft. used - \$1.70 per 100 cu. ft.

Irrigation Class - All water used - \$3.09 per 100 cu. ft.

Bills for water and sewer service are issued quarterly and due the 20th of the month. A 1% late payment charge is added to the outstanding balance after the 20th of each month and is applicable to all customers. To avoid late payment charges, all bills must be received in the **office of the City Treasurer** by the due date printed on the front of the bill. Customers who pay at remote collection sites (grocery stores) are recommended to make payments prior to due dates to ensure timely receipt by the City Treasurer.

Public Fire Protection Fees - Effective August 1, 2017

Quarterly Service Charge (based on meter size)

5/8 Inch Meter	\$9.87
3/4 Inch Meter	9.87
1 Inch Meter	24.66
1-1/4 Inch Meter	36.48
1-1/2 Inch Meter	49.32
2 Inch Meter	78.93
3 Inch Meter	148.32
4 Inch Meter	247.20
6 Inch Meter	494.40
8 Inch Meter	787.95
10 Inch Meter	1,183.47
12 Inch Meter	1,578.99

Sewer Rates - Effective January 1, 2011

Quarterly Service Charge (based on water meter size)

5/8 Inch Meter	\$17.00
3/4 Inch Meter	17.00
1 Inch Meter	23.00
1-1/4 Inch Meter	32.00
1-1/2 Inch Meter	37.00
2 Inch Meter	62.00
3 Inch Meter	112.00
4 Inch Meter	183.00
6 Inch Meter	361.00
8 Inch Meter	568.00

Plus Volume Charge

All volume, as recorded by the water meter each quarter shall be charged at the rate of \$2.59 per 100 cubic ft.

All customers are billed for sewer based on the amount of water used each quarter. Unmetered sewer rate is \$68.80 per quarter in the City and \$85.85 per quarter outside the City.

Private Fire Protection Charges - Effective April 1, 2015

This service is for unmetered connections to the main for the purpose of supplying water to private fire protection systems such as automatic sprinkler systems, standpipes, (where same are connected permanently or continuously to the mains) and private hydrants.

2 Inch or Smaller Connection	\$ 12.00
3 Inch Connection	22.50
4 Inch Connection	37.50
6 Inch Connection	75.00
8 Inch Connection	120.00
10 Inch Connection	180.00
12 Inch Connection	240.00

Charges For Turning On Service

Turn on valve at curb (includes meter installation if needed)	
During Normal Business Hours	\$60.00
After Hours	100.00

Lateral Connections

- 1" Water Lateral ConnectionBased on Time & Materials
- 1-1/2" or Larger Water LateralBased on Time & Materials

Missed Appointment Fees

During Normal Business Hours	\$60.00
After Hours	100.00

Miscellaneous

Payments Not Honored by Financial Institution	\$40.00
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