

METRORIDE BUS ROUTES

Effective January 2020

A Grand Avenue / Health Care Center

Monday - Friday Schedule

South from downtown		North to downtown	
Transit Center	Grand Ave. @ Townline Rd.	Health Care Center	Kent St. @ Grand Ave.
7:00 AM	6:37 AM	6:45 AM	6:52 AM
7:30 AM	7:07 AM	7:15 AM	7:22 AM
8:00 AM	8:07 AM	8:15 AM	8:22 AM
8:30 AM	8:37 AM	8:45 AM	8:52 AM
9:00 AM	9:07 AM	9:15 AM	9:22 AM
9:30 AM	9:37 AM	9:45 AM	9:52 AM
10:00 AM	10:07 AM	10:15 AM	10:22 AM
10:30 AM	10:37 AM	10:45 AM	10:52 AM
11:00 AM	11:07 AM	11:15 AM	11:22 AM
11:30 AM	11:37 AM	11:45 AM	11:52 AM
12:00 PM	12:07 PM	12:15 PM	12:22 PM
12:30 PM	12:37 PM	12:45 PM	12:52 PM
1:00 PM	1:07 PM	1:15 PM	1:22 PM
1:30 PM	1:37 PM	1:45 PM	1:52 PM
2:00 PM	2:07 PM	2:15 PM	2:22 PM
2:30 PM	2:37 PM	2:45 PM	2:52 PM
3:00 PM	3:07 PM	3:15 PM	3:22 PM
3:30 PM	3:37 PM	3:45 PM	3:52 PM
4:00 PM	4:07 PM	4:15 PM	4:22 PM
4:30 PM	4:37 PM	4:45 PM	4:52 PM
5:00 PM	5:07 PM	5:15 PM	5:22 PM
5:30 PM	5:37 PM	5:45 PM	5:52 PM
6:00 PM	6:07 PM	6:15 PM	6:22 PM

B North 1st Avenue / NTC

(Northcentral Technical College)

Monday - Friday Schedule

North from downtown		South to downtown	
Transit Center	1st Ave. @ Union Ave.	NTC	3rd Ave. @ Bridge St.
7:00 AM	6:37 AM	6:45 AM	6:52 AM
7:30 AM	7:07 AM	7:15 AM	7:22 AM
8:00 AM	8:07 AM	8:15 AM	8:22 AM
8:30 AM	8:37 AM	8:45 AM	8:52 AM
9:00 AM	9:07 AM	9:15 AM	9:22 AM
9:30 AM	9:37 AM	9:45 AM	9:52 AM
10:00 AM	10:07 AM	10:15 AM	10:22 AM
10:30 AM	10:37 AM	10:45 AM	10:52 AM
11:00 AM	11:07 AM	11:15 AM	11:22 AM
11:30 AM	11:37 AM	11:45 AM	11:52 AM
12:00 PM	12:07 PM	12:15 PM	12:22 PM
12:30 PM	12:37 PM	12:45 PM	12:52 PM
1:00 PM	1:07 PM	1:15 PM	1:22 PM
1:30 PM	1:37 PM	1:45 PM	1:52 PM
2:00 PM	2:07 PM	2:15 PM	2:22 PM
2:30 PM	2:37 PM	2:45 PM	2:52 PM
3:00 PM	3:07 PM	3:15 PM	3:22 PM
3:30 PM	3:37 PM	3:45 PM	3:52 PM
4:00 PM	4:07 PM	4:15 PM	4:22 PM
4:30 PM	4:37 PM	4:45 PM	4:52 PM
5:00 PM	5:07 PM	5:15 PM	5:22 PM
5:30 PM	5:37 PM	5:45 PM	5:52 PM
6:00 PM	6:07 PM	6:15 PM	6:22 PM

D Bridge Street / West High School

Monday - Friday Schedule

North from downtown		South to downtown	
Transit Center	6th Ave. @ Bridge St.	Stowbridge St. @ A.C. Kiefer	1st Ave. @ Bridge St.
7:00 AM	6:37 AM	6:45 AM	6:52 AM
7:30 AM	7:07 AM	7:15 AM	7:22 AM
8:00 AM	8:07 AM	8:15 AM	8:22 AM
8:30 AM	8:37 AM	8:45 AM	8:52 AM
9:00 AM	9:07 AM	9:15 AM	9:22 AM
9:30 AM	9:37 AM	9:45 AM	9:52 AM
10:00 AM	10:07 AM	10:15 AM	10:22 AM
10:30 AM	10:37 AM	10:45 AM	10:52 AM
11:00 AM	11:07 AM	11:15 AM	11:22 AM
11:30 AM	11:37 AM	11:45 AM	11:52 AM
12:00 PM	12:07 PM	12:15 PM	12:22 PM
12:30 PM	12:37 PM	12:45 PM	12:52 PM
1:00 PM	1:07 PM	1:15 PM	1:22 PM
1:30 PM	1:37 PM	1:45 PM	1:52 PM
2:00 PM	2:07 PM	2:15 PM	2:22 PM
2:30 PM	2:37 PM	2:45 PM	2:52 PM
3:00 PM	3:07 PM	3:15 PM	3:22 PM
3:30 PM	3:37 PM	3:45 PM	3:52 PM
4:00 PM	4:07 PM	4:15 PM	4:22 PM
4:30 PM	4:37 PM	4:45 PM	4:52 PM
5:00 PM	5:07 PM	5:15 PM	5:22 PM
5:30 PM	5:37 PM	5:45 PM	5:52 PM
6:00 PM	6:07 PM	6:15 PM	6:22 PM

H North 6th Street / Riverview

Monday - Friday Schedule

North from downtown		South to downtown	
Transit Center	N. 6th St @ Horseshoe Spring Rd.	Henry St. @ Golf Club Rd.	7th St. @ Wausau Ave.
7:00 AM	6:37 AM	6:45 AM	6:52 AM
7:30 AM	7:07 AM	7:15 AM	7:22 AM
8:00 AM	8:07 AM	8:15 AM	8:22 AM
8:30 AM	8:37 AM	8:45 AM	8:52 AM
9:00 AM	9:07 AM	9:15 AM	9:22 AM
9:30 AM	9:37 AM	9:45 AM	9:52 AM
10:00 AM	10:07 AM	10:15 AM	10:22 AM
10:30 AM	10:37 AM	10:45 AM	10:52 AM
11:00 AM	11:07 AM	11:15 AM	11:22 AM
11:30 AM	11:37 AM	11:45 AM	11:52 AM
12:00 PM	12:07 PM	12:15 PM	12:22 PM
12:30 PM	12:37 PM	12:45 PM	12:52 PM
1:00 PM	1:07 PM	1:15 PM	1:22 PM
1:30 PM	1:37 PM	1:45 PM	1:52 PM
2:00 PM	2:07 PM	2:15 PM	2:22 PM
2:30 PM	2:37 PM	2:45 PM	2:52 PM
3:00 PM	3:07 PM	3:15 PM	3:22 PM
3:30 PM	3:37 PM	3:45 PM	3:52 PM
4:00 PM	4:07 PM	4:15 PM	4:22 PM
4:30 PM	4:37 PM	4:45 PM	4:52 PM
5:00 PM	5:07 PM	5:15 PM	5:22 PM
5:30 PM	5:37 PM	5:45 PM	5:52 PM
6:00 PM	6:07 PM	6:15 PM	6:22 PM

G Sherman Street

Monday - Friday Schedule

West from downtown		East to downtown	
Transit Center	8th Ave. @ Sherman St.	8th Ave. @ Sherman St.	Transit Center
7:00 AM	6:37 AM	6:45 AM	6:52 AM
7:30 AM	7:07 AM	7:15 AM	7:22 AM
8:00 AM	8:07 AM	8:15 AM	8:22 AM
8:30 AM	8:37 AM	8:45 AM	8:52 AM
9:00 AM	9:07 AM	9:15 AM	9:22 AM
9:30 AM	9:37 AM	9:45 AM	9:52 AM
10:00 AM	10:07 AM	10:15 AM	10:22 AM
10:30 AM	10:37 AM	10:45 AM	10:52 AM
11:00 AM	11:07 AM	11:15 AM	11:22 AM
11:30 AM	11:37 AM	11:45 AM	11:52 AM
12:00 PM	12:07 PM	12:15 PM	12:22 PM
12:30 PM	12:37 PM	12:45 PM	12:52 PM
1:00 PM	1:07 PM	1:15 PM	1:22 PM
1:30 PM	1:37 PM	1:45 PM	1:52 PM
2:00 PM	2:07 PM	2:15 PM	2:22 PM
2:30 PM	2:37 PM	2:45 PM	2:52 PM
3:00 PM	3:07 PM	3:15 PM	3:22 PM
3:30 PM	3:37 PM	3:45 PM	3:52 PM
4:00 PM	4:07 PM	4:15 PM	4:22 PM
4:30 PM	4:37 PM	4:45 PM	4:52 PM
5:00 PM	5:07 PM	5:15 PM	5:22 PM
5:30 PM	5:37 PM	5:45 PM	5:52 PM
6:00 PM	6:07 PM	6:15 PM	6:22 PM

I Stewart Avenue / Aspirus Hospital

Monday - Friday Schedule

West from downtown		East to downtown	
Transit Center	Stewart Ave. @ 18th Ave.	Westhill Dr. @ 28th Ave.	Stewart Ave. @ Parkway @ 18th Ave.
7:00 AM	6:37 AM	6:45 AM	6:52 AM
7:30 AM	7:07 AM	7:15 AM	7:22 AM
8:00 AM	8:07 AM	8:15 AM	8:22 AM
8:30 AM	8:37 AM	8:45 AM	8:52 AM
9:00 AM	9:07 AM	9:15 AM	9:22 AM
9:30 AM	9:37 AM	9:45 AM	9:52 AM
10:00 AM	10:07 AM	10:15 AM	10:22 AM
10:30 AM	10:37 AM	10:45 AM	10:52 AM
11:00 AM	11:07 AM	11:15 AM	11:22 AM
11:30 AM	11:37 AM	11:45 AM	11:52 AM
12:00 PM	12:07 PM	12:15 PM	12:22 PM
12:30 PM	12:37 PM	12:45 PM	12:52 PM
1:00 PM	1:07 PM	1:15 PM	1:22 PM
1:30 PM	1:37 PM	1:45 PM	1:52 PM
2:00 PM	2:07 PM	2:15 PM	2:22 PM
2:30 PM	2:37 PM	2:45 PM	2:52 PM
3:00 PM	3:07 PM	3:15 PM	3:22 PM
3:30 PM	3:37 PM	3:45 PM	3:52 PM
4:00 PM	4:07 PM	4:15 PM	4:22 PM
4:30 PM	4:37 PM	4:45 PM	4:52 PM
5:00 PM	5:07 PM	5:15 PM	5:22 PM
5:30 PM	5:37 PM	5:45 PM	5:52 PM
6:00 PM	6:07 PM	6:15 PM	6:22 PM

J Thomas Street

Monday - Friday Schedule

West from downtown		East to downtown	
Transit Center	3rd Ave. @ Thomas St.	17th Ave. @ Bop St.	3rd Ave. @ Thomas St.
7:00 AM	6:37 AM	6:45 AM	6:52 AM
7:30 AM	7:07 AM	7:15 AM	7:22 AM
8:00 AM	8:07 AM	8:15 AM	8:22 AM
8:30 AM	8:37 AM	8:45 AM	8:52 AM
9:00 AM	9:07 AM	9:15 AM	9:22 AM
9:30 AM	9:37 AM	9:45 AM	9:52 AM
10:00 AM	10:07 AM	10:15 AM	10:22 AM
10:30 AM	10:37 AM	10:45 AM	10:52 AM
11:00 AM	11:07 AM	11:15 AM	11:22 AM
11:30 AM	11:37 AM	11:45 AM	11:52 AM
12:00 PM	12:07 PM	12:15 PM	12:22 PM
12:30 PM	12:37 PM	12:45 PM	12:52 PM
1:00 PM	1:07 PM	1:15 PM	1:22 PM
1:30 PM	1:37 PM	1:45 PM	1:52 PM
2:00 PM	2:07 PM	2:15 PM	2:22 PM
2:30 PM	2:37 PM	2:45 PM	2:52 PM
3:00 PM	3:07 PM	3:15 PM	3:22 PM
3:30 PM	3:37 PM	3:45 PM	3:52 PM
4:00 PM	4:07 PM	4:15 PM	4:22 PM
4:30 PM	4:37 PM	4:45 PM	4:52 PM
5:00 PM	5:07 PM	5:15 PM	5:22 PM
5:30 PM	5:37 PM	5:45 PM	5:52 PM
6:00 PM	6:07 PM	6:15 PM	6:22 PM

- ### School Key
- 1 Faith Christian Academy
 - 2 Franklin Elementary
 - 3 G.D. Jones Elementary
 - 4 Grant Elementary
 - 5 Hawthorn Hills Elementary
 - 6 St. Anne's
 - 7 Horace Mann Middle School
 - 8 John Marshall Elementary
 - 9 John Muir Middle School
 - 10 Lincoln Elementary
 - 11 Newman High/Middle School
 - 12 Northcentral Technical College
 - 13 Riverview Elementary
 - 14 St. Michael's
 - 15 Schofield Elementary
 - 16 Thomas Jefferson
 - 17 Trinity Elementary
 - 18 University of Wisc.-Marathon Campus
 - 19 Wausau East High School
 - 20 Wausau West High School
 - 21 Our Savior's

Phone: 715-842-9287 • Website: <http://metroride.ci.wausau.wi.us>



Effective
January 2020

BUS ROUTE MAP & SCHEDULE



M E T R O R I D E

PASSENGER FARES

Adults:

Cash \$1.75
Tokens 10 for \$11.00
Monthly Pass \$42.00

Senior Citizens:

(65 years of age or older, with Medicare Card or proper ID card issued by Metro Ride)

Cash \$.85
Monthly Pass \$21.00

Disabled:

(With Medicare Card or proper ID card issued by Metro Ride)

Cash \$.85
Monthly Pass \$21.00

Students:

(Kindergarten thru Senior High)

Cash \$1.50
Tickets 10 for \$9.50
Monthly Pass \$21.00
Youth Freedom Pass (valid Jun-Aug) \$28.00

Children:

(Under age 5, accompanied by an adult) Free

You must pay the cash fare or present the driver with a valid, ticket, token, monthly pass or transfer each time you board the bus.

Metro Ride offers a range of fare options for your convenience. You can save money and avoid digging for change by purchasing multiple rides (tickets, tokens and monthly passes) in advance at one of our fare outlets. Seniors and disabled passengers are entitled to reduced fares by showing a valid Medicare Card issued by the Social Security Administration.

If you are a frequent rider, a monthly pass may be the way to go. You can ride as often as you like, to and from any destination, for just one monthly fee. Monthly passes are easy to use - just show the driver your pass each time you ride. Monthly passes must be used by the person whose name appears on the pass. They are valid during the calendar month shown on the pass.

Junior/Senior/Disabled Passes can be used by students (Kindergarten thru Senior High); Senior Citizens (65 years of age or older with a valid Medicare Card or proper ID issued by Metro Ride); and persons with disabilities (with a Medicare Card or proper ID issued by Metro Ride).

ROUTE & SCHEDULE INFORMATION

Metro Ride bus route and schedule information is available at <http://metroride.ci.wausau.wi.us>. To seek information by telephone, just call 715-842-9287 and we will gladly assist you in planning your trip.

EXPRESS ROUTES

Metro Ride provides additional routes on days when Wausau District schools are in session. These "express routes" are designed to accommodate increased passenger loads on school days and prevent crowding on regular routes. All express routes are open to the general public. For further information, refer to our *Express Route Guide*.

OFFICE HOURS

Metro Ride maintains office hours Monday through Friday from 8:00 a.m. to 4:30 p.m. Our office is closed on Saturdays, Sundays and holidays. We are located at 420 Plumer St., Wausau, WI 54403. This is also our mailing address.

TITLE VI POLICY NOTICE

Metro Ride assures that no person shall on the basis of race, color or national origin be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program, activity or service provided by Metro Ride, as provided by Title VI of the Civil Rights Act of 1964, as amended.

Persons who wish to obtain additional information regarding Title VI obligations or make a complaint regarding violations of this policy should contact Metro Ride at 715-842-9287 or via email at metroride@ci.wausau.wi.us

ADA POLICY NOTICE

In accordance with requirements of Title II of the Americans with Disabilities Act (ADA), Metro Ride will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities. If you need assistance or reasonable accommodation in participating in a meeting or event due to a disability as defined by the ADA, please contact the City of Wausau ADA Coordinator at 715-261-6626 or via email at clerk@ci.wausau.wi.us at least 48 hours prior to the scheduled meeting or event to request an accommodation.

METRO RIDE FARE OUTLETS	County Market	Metro Ride Offices	Wausau City Hall	Sturgeon Bluff Apartments	Riverview Towers	East High School	Horace Mann Middle School	NTC Bookstore	John Muir Middle School	West High School	North Central Health Care
Student Tickets		•	•				•	•	•	•	
Adult Tokens	•	•	•								
Adult Monthly Passes	•	•	•					•			•
Junior/Senior/Disabled Passes	•	•	•	•	•	•	•	•	•	•	•

TRANSIT SYSTEM DESIGN

Metro Ride operates a “hub and spoke” route structure. The route design resembles a wagon wheel or bicycle tire. Routes originate from a central location (hub) and travel on designated routes (spokes). This route design is very common in the airline industry. Routes are “fixed”, meaning that buses do not stray from the published route.

The central hub in our transit system is called the Transit Center. It is located at 555 Jefferson Street in downtown Wausau. Passengers can transfer (free of charge), from one route to another, at the Transit Center. Regular routes operate at 30 minute intervals, meaning you can catch the bus at any point along the route every 30 minutes.

PLANNING YOUR TRIP

All Metro Ride bus routes have a name, a letter designation and a color to help you match the system map with the timetables. The route letter and route name are displayed on the bus destination sign. If you need assistance planning your trip, call Metro Ride at 715-842-9287.

CATCHING THE BUS



All routes on this map include time points that correspond to the timetables. The time points are intended to help you estimate bus arrival times. Although the bus may run somewhat later than the times shown, they should never run early. Go to the street on which your route operates and locate the bus stop sign, usually on every other block. Stand at the bus stop and wait for the bus to arrive. When the bus stop is

obstructed by snow, wait at the nearest opening in the snow bank, such as a driveway or crosswalk. Metro Ride does not remove snow from bus stops. Be at the bus stop a couple minutes before the bus is scheduled to arrive so that you don't miss it. When you see the bus coming, step up to the curb and hail it by waving. Get aboard quickly, pay your fare and take a seat.

If you need change to pay for your fare, ask the bus driver before you put money into the farebox. Our drivers do not carry large sums of money, so we ask that you not use anything larger than a one-dollar bill for bus fare. If the bus is crowded and there is no seat available, move toward the rear and stand where you can hold on to a hand rail. To ensure a safe, clean, comfortable ride, be considerate and follow these simple, common sense rules.

DO

- Take a seat if one is available and remain seated while the bus is moving.
- Listen to and obey instructions given by the driver.
- Read informational handouts and notices posted on the bus.
- Wear proper clothing. Shirts and shoes are required. Ice skates and roller blades should not be worn on the bus.
- Fold up child strollers so the aisle remains clear for other riders.
- Give your seat to any person who, because of age or physical condition, is less able to stand than you are.

DON'T

- Smoke, chew tobacco or use e-cigarettes.
- Eat or drink.
- Play an electronic audio device unless you use headphones.
- Use loud or offensive language.
- Be rowdy or push or scuffle.
- Put your feet on the seats, seat backs, or walls.
- Leave trash on the bus.
- Hang out the windows.
- Throw or spit anything out of the bus window.
- Bring bulky items on to the bus especially at busy times unless they can be held on your lap.
- Bring animals, except service animals, onto the bus or transit system property unless enclosed in a container that can be held on your lap.
- Bring weapons or hazardous materials aboard the bus.

*** Drivers may ask riders who do not observe these rules to leave the bus.**

GETTING OFF THE BUS

About one block before you get to your bus stop, let the driver know that you want to get off the bus by pulling the cord above the window. As much as possible, you should avoid moving about while the bus is in motion, particularly in wet or snowy weather when the bus floor is likely to be slippery. Please remain seated until the bus has come to a complete stop. When the bus has stopped moving, exit and wait until the bus has pulled away before starting to cross the street. Because the bus is so large, car drivers cannot see you stepping out in front of or behind it.

TRANSFERRING BETWEEN ROUTES

When your one-way trip requires the use of more than one bus, you will need to ask the driver for a transfer. Free transfers are available on all routes. Just ask the driver for a transfer when you pay your fare. A transfer entitles a passenger to transfer to any other route in order to get to a destination. Transfers are valid only when used at the Downtown Transit Center, or where two routes intersect. A transfer must be used to continue your trip on a different route. Transfers cannot be used for a return trip. A transfer is not a round-trip ticket.

MAKING TRANSFER CONNECTIONS

If you intend to transfer to another route, be sure to notify the driver so he/she can notify the driver so he/she can notify the driver of your connecting route. Step along quickly. The driver of the connecting bus can only wait three minutes past the scheduled departure time, even when your first bus is late pulling into the Transit Center. Waiting longer throws that route out of sync with other routes.

DETOURS & DELAYS

From time to time, we run behind schedule, generally as a result of traffic or weather conditions. At times we have to detour a route because, we cannot use a street, or streets, on which we usually operate. When there are significant delays or when a route has to be detoured, Metro Ride will make every effort to ensure that the public is informed.

TRANSPORTATION FOR THE DISABLED



All Metro Ride buses are equipped with wheelchair lifts or ramps. Disabled riders who do not use a wheelchair but are unable to climb the steps may request to use the lift or ramp to board the bus. If your disability prevents you from using a Metro Ride bus, you may qualify for Metro Ride Paratransit Service. It is an origin-to-destination service which operates during the same hours and in the same general service area as Metro Ride bus service. Metro Ride must certify your eligibility before you can use this service. For additional information, call us at 715-842-9287 during regular office hours or visit our website at <http://metroride.ci.wausau.wi.us>

LOST & FOUND

Metro Ride maintains a lost-and-found for items left on the bus. Items are retained for 30 days prior to disposal. To inquire about a lost item, please call 715-842-9287 during regular office hours.

HOURS OF OPERATION

Metro Ride provides bus service and paratransit service Monday-Friday from 6:30 a.m. until 6:30 p.m. Metro Ride does not provide bus service or paratransit service on Saturdays, Sundays or on the following holidays: New Year's Day (January 1), Memorial Day, Independence Day (July 4), Labor Day, Thanksgiving Day and Christmas Day.

BIKE RACKS



For your convenience, Metro Ride has added bike racks to the front of every bus. Each has a capacity to carry two bikes at once. There is no additional fare for using our bike racks. Bike-and-Ride instructional brochures are available on all buses or on our website at: <http://metroride.ci.wausau.wi.us>

R O U T E S C H E D U L E

Metro Ride Transit Center
555 Jefferson Street

