



## **PRESS RELEASE**

### **Metro Ride COVID-19 Update**

*For Immediate Release: March 19, 2020*  
Contact: Mayor Robert B. Mielke – 715-261-6800

Nothing is more important than the health and safety of our employees and the general public. The City of Wausau is continually monitoring COVID-19 updates from state, federal and local officials and we will continue to adjust our services and procedures as necessary.

Currently, Metro Ride is operating all regular bus routes and ADA paratransit service. Service hours are Monday through Friday, 6:30 a.m. - 6:30 p.m. Metro Ride cleaning protocols have been enhanced to ensure that all frequently touched surfaces on our vehicles are disinfected daily.

Due to the COVID-19 situation and out of an abundance of caution for Metro Ride employees and the general public, we request that riders limit non-essential bus travel until further notice. If you are sick, please stay home.

For those who must travel out of necessity, the following have been implemented to limit passenger interactions with the bus driver and other passengers:

- Passenger fare collection is suspended effective immediately. All rides will remain free of charge until further notice.
- Passengers must get on and off the bus through the rear door if possible. Those in need of the wheelchair ramp should use the front door.
- Passengers must distance themselves from others by sitting at least six feet apart.

The City of Wausau is working internally to help keep our workforce safe and healthy. We are prepared to take further action, as needed, to protect our employees and the public. If you have questions regarding Metro Ride services, please call 715-842-9287 or email to [metroride@ci.wausau.wi.us](mailto:metroride@ci.wausau.wi.us).