

BIKE RACKS ON EVERY BUS

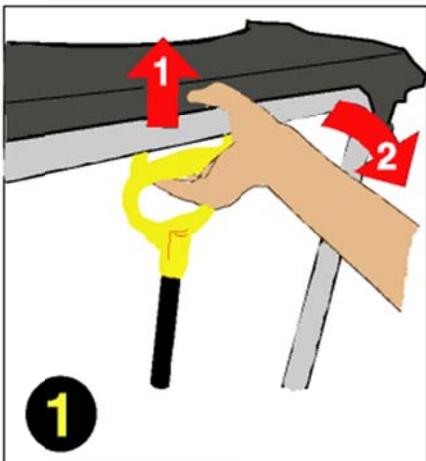
- For your convenience, Metro Ride has added bike racks to the front of every bus. Each has the capacity to carry two bikes at once. There is no additional fare for using our bike racks. Although they are easy to use, please read through these step-by-step instructions before giving them a try.

WAITING FOR THE BUS

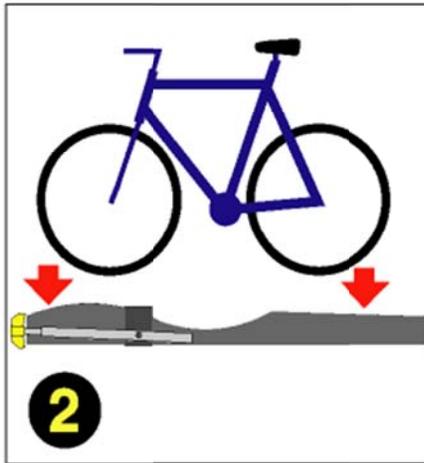
- As the bus approaches have your bike ready to load.
- Remove any items that could fall off (tire pump, water bottle, light, etc.).
- Always approach the bus from the curb side.
- Let the bus operator know that you are loading a bike.

LOADING YOUR BIKE

1. Squeeze handle and pull down to release the folded bike rack.



2. Lift your bike onto the rack, putting the front and rear wheels in the marked slots. Load the rack nearest the bus first. The front wheel of the bike closest to the bus should face curbside. The front wheel of the second bike must face the bus driver's side.



3. Raise the support arm, as far up on the wheel as you can. Make sure it is resting on your front tire and not on the fender or frame.



4. Board the bus and enjoy your ride! Choose a seat near the front of the bus to keep an eye on your bike. Don't forget to remove your bike from the rack when you get off at your stop. New riders often do!

UNLOADING YOUR BIKE

- Tell the driver you need to unload your bike.
- Move the support arm down and lift out your bike.
- Please fold up the rack if it is empty.
- Step toward the curb, away from the bus with your bike.

PLEASE NOTE THAT LOADING OR UNLOADING A BICYCLE FROM THE STREET SIDE MAY CAUSE INJURY OR DEATH

BIKE RACK RULES

- You are responsible for loading, securing, and unloading your bicycle from the rack. For safety reasons, the driver cannot get off the bus to assist you.
- Each bus can carry two bikes.
- Bike racks are first come, first served.
- If the rack is full, please wait for the next bus.

- Bikes are not allowed to be transported inside the bus.
- Children 10 and younger must be accompanied by an adult to load and unload bikes.
- The front wheel of the bike closest to the bus should face curbside. The front wheel of the second bicycle must face the bus driver's side. Properly loaded bikes will not touch other bikes, vehicles or the bus.
- Get the bus operator's attention before you load or unload your bike.
- Never step into traffic while loading or unloading your bike.
- Never cross the street in front of the bus. Passing traffic cannot see you coming around the bus.
- If an object rolls under the bus, tell the bus operator and wait for the bus to pull away before retrieving it.
- Make your bike "rack ready" by removing water bottles, lights, tire pumps or any loose items that might fall off.
- Tandem bikes or bikes with motors, solid wheels, large racks, child seats or other attachments are not allowed.
- Folded bikes can be taken on the bus.

- Always move the empty rack into the upright position.
- Do not lock your bike to the rack.
- Use the front door when exiting the bus and notify the driver that you will be retrieving your bike.

BIKES AT THE TRANSIT CENTER

- Metro Ride has designated space for bicycle securement at the Transit Center, near the Route G and Route H bays. You must provide your own lock. The Transit Center is equipped with surveillance cameras, but the facility is not staffed. Metro Ride will not be responsible for stolen bicycles.
- For safety reasons, bicycles should not be ridden in the Transit Center. Please walk your bike to and from the bus and securement areas.

FOR MORE INFORMATION

Additional information is available on the Metro Ride website at:

<http://metroride.ci.wausau.wi.us>

You may contact Metro Ride at:

Phone: 715-842-9287

TDD 715-843-6827

Email: metroride@ci.wausau.wi.us

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BIKE RACK USER GUIDE



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